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**March 17, 2015**

## **VRM Mortgage Services Introduces New Senior Vice President of Compliance**

**CARROLLTON, TEXAS – March 17, 2015 –** [VRM Mortgage Services](#), a leading real estate solution provider focused on helping financial institutions adapt and excel in a changing marketplace, today announced that Tiffany Fletcher has been named senior vice president of compliance. In this role, Fletcher will be responsible for managing risk mitigation, compliance, internal audits, quality assurance and vendor management initiatives.

With an ever increasing need for compliance-focused expertise in the mortgage industry, the addition of Fletcher is another step by VRM in its proactive approach towards ensuring that the company meets the compliance challenges of today and tomorrow. As an industry veteran with more than 20 years of experience, Fletcher will create the strategies and direct the implementation of compliance initiatives designed to continue the expansion of VRM's lines of business solutions. She will be responsible for minimizing risk and meeting regulatory obligations for client business and internal operations.

"Tiffany has a strong background in leading efforts that minimize client risk while increasing productivity," said Cheryl Travis-Johnson, chief operating officer for VRM. "She has a proven history of ensuring compliance with regulations at all levels and is very well versed in the regulations and requirements for the services VRM provides. We're fortunate to have her join the team."

Fletcher spent over a decade at Fannie Mae where she began as a senior team leader for their National Underwriting Center, culminating in the role of vice president of sales in credit loss management.

Additionally, Fletcher served as senior vice president of operations for Bank of America. During this time, she managed vendor and service-provider relationships, ensured compliance with the rapidly changing laws and regulations and implemented a wide range of credit policy and control strategies that improved analysis and reporting processes.

"VRM is in a prime position to tackle the relentless influx of challenges facing the mortgage industry in the coming years," said Fletcher. "I'm looking forward to contributing to an already talented team to help broaden VRM's offerings to the industry and continue the company's legacy of providing exceptional service."

Fletcher holds a juris doctorate from Texas A&M University, master of business administration in management from Amberton University and a bachelor of business administration in marketing from the University of Houston.

**For more information about VRM Mortgage Services, please visit: [www.vrmco.com](http://www.vrmco.com)**

### **About VRM Mortgage Services**

VRM Mortgage Services is a leading real estate solution provider focused on helping financial institutions adapt and excel in a changing marketplace. We help lenders, servicers, investors and government agencies become more compliant, reduce operational and reputational risk, decrease loss severity and improve origination and servicing returns.

Employing the expertise of industry-leading professionals, the company combines process, technology and services to meeting changing market demands while helping to stabilize communities. More information is available at [www.vrmco.com](http://www.vrmco.com)

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**Media Contact:**

Rich Owens  
rowens@vrmco.com  
972.581.7586

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